Cookies

Lovat.be puts small files (known as 'cookies') onto your computer to collect information about how you browse the site.

Cookies are used to:

- measure how you use the website so it can be updated and improved based on your needs
- remember the notifications you've seen so that we don't show them to you again

LOVAT.BE cookies aren't used to identify you personally.

You'll normally see a message on the site before we store a cookie on your computer. If you wish to prevent cookies from being used on this website, and taking into consideration the limitations described above, you must disable the use of cookies on your browser and them delete the cookies associated with this website and that have been saved on your browser. You may opt to prevent the use of cookies at any time.

How cookies are used on LOVAT.BE

Measuring website usage (Google Analytics)

We use Google Analytics software to collect information about how you use LOVAT.BE. We do this to help make sure the site is meeting the needs of its users and to help us make improvements.

Google Analytics stores information about:

- the pages you visit on LOVAT.BE
- how long you spend on each LOVAT.BE page
- how you got to the site
- what you click on while you're visiting the site

We don't collect or store your personal information (for example your name or address) so this information can't be used to identify who you are.

We don't allow Google to use or share our analytics data.

Google Analytics sets the following cookies:

Universal Analytics

Name	Purpose	Expires
_ga	This helps us count how many people visit LOVAT.BE by tracking if you've visited before	2 years
_gid	This helps us count how many people visit LOVAT.BE by tracking if you've visited before	24 hours
_gat	Used to manage the rate at which page view requests are made	10 minutes

Google Analytics

Name	Purpose	Expires
_utma	Like _ga, this lets us know if you've visited before, so we can count how many of our visitors are new to LOVAT.BE or to a certain page	2 years
_utmb	This works with _utmc to calculate the average length of time you spend on LOVAT.BE	30 minutes
_utmc	This works with _utmb to calculate when you close your browser	when you close your browser
_utmz	This tells us how you reached LOVAT.BE (for example from another website or a search engine)	6 months

JavaScript detection

We measure how many people visiting LOVAT.BE are using JavaScript.

Name	Purpose	Expires
JS-Detection	This tells us if you are browsing LOVAT.BE while running JavaScript	1 year

Our introductory message

You may see a pop-up welcome message when you first visit LOVAT.BE. We'll store a cookie so that your computer knows you've seen it and knows not to show it again.

Name	Purpose	Expires
seen_cookie_message	Saves a message to let us know that you've seen our cookie message	1 month

Making secure connections to websites

Your browser uses cookies to make secure connections to websites with a 'https' URL. There are different versions for different levels of security.

Name	Purpose	Expires
TLSVersion	Tells us the highest version of TLS your browser uses so we can decide which versions to keep supporting	When you close your browser

YouTube videos

We use YouTube to provide videos on some pages of the site. YouTube sets cookies when you visit one of these pages.

Name	Purpose	Expires
_use_hitbox	This is a randomly generated number that identifies your browser	When you close your browser
VISITOR_INFO1_LIVE	Lets Youtube count the views of embedded Youtube videos	9 months

Lovat web chat

Lovat uses web chat to help you with problems you might have with their content and services.

Name	Purpose	Expires
JSESSIONID	Set to remember information you've entered during a web chat	When you close your browser
egofrreofferignore, egofrreofferaccept, egofrreofferreject, egofrnoreoffer, egofrcountforsession, egofroffersbeingshown, egofrservernotready, egofrreferrer, egofrsessionstarttime	Set to track information about how you interact with web chat	When you close your browser